

RESOLVE NETWORKS PRIVACY POLICY

At Resolve Networks, Inc. (“**Resolve Networks**”, “**we**”, “**us**” “**our**”), we respect our users (“**User(s)**,” “**you**” “**your**”) privacy. This Privacy Policy (“**Privacy Policy**”) summarizes what personal information we collect, and how we use and disclose this information.

This Privacy Policy applies to all users of our services, which includes our products, content, websites and our mobile applications (the “App”) (collectively, the “**Services**”), and to people who create accounts with us through our website or upload content to our website. Defined or capitalized terms have the same meanings as set forth in our [Terms of Use](#), which are incorporated herein by reference for all purposes.

By using our Services, or by creating or linking an account on our website or the App, you signify your consent to the terms of our Privacy Policy. If you do not agree with any terms of this Privacy Policy, please do not use our Services or submit any personal information to us.

What Personal Information We Collect

Personal information is any information that could, alone or together with other information, personally identify, or otherwise be reasonably linked or connected with, a particular consumer or household (“**Personal Information**”). Information such as a username and password, an email address, a real name, birthdate, an Internet protocol (IP) address and a photograph are examples of Personal Information. We collect Personal Information when you voluntarily provide it through our Services, or when you provide it to us through the following other means, including:

- when you engage with our content on social media;

- through your interactions with our mobile app;
- by opening/clicking/responding to email marketing;
- through third-party tracking pixels on the website and/or the App;
and
- through single-sign-on, which allows you to log into our website and the App and enables us to collect data through that process social media data, including, without limitation:
 - your email;
 - your date of birth;
 - your zip code;
 - your first and last name;

We may collect Personal Information when you:

- contact us through email, telephone, mail or other correspondence;
- register for or request a service we provide or which we make available to you through our Services;

- register or link an account on our website;
- upload content to our website or applications;
- create an account on the Services, which may include your name, email, date of birth, and zip code;
- fill out questionnaires on our Services or which are sent to you;
- communicate with the us;
- communicate with other users;
- engage with our content on social media;
- interact with our website and the App; and
- interact with our company on social media.

We may collect the following Personal Information:

- your full name;
- contact information, such as your address, telephone number, or email address;

- your physical location;
- your date of birth;
- photos submitted to us by you;
- video submitted to us by you;
- audio submitted to us by you;
- social media data, including without limitation: who you follow, your followers, subscribers and who you subscribe to;
- your site activity history, behaviors, preferences, settings; and
- any other Personal Information that you choose to submit to us.

We collect certain information when you:

- register an account;
- update your profile, account settings, profile picture, etc.;
- opt in to email and SMS marketing communications; and

- open, click on, or otherwise engage with email or SMS marketing content.

This information may include:

- information about how, when, and where you use our Services;
- error logging, event recording and user experience data;
- whether you have completed missions and input required mission data; and
- the settings you use on our Services.

We also collect information about you from third parties. We may obtain this information from sources such as:

- sponsors;
- "mission beneficiaries";
- third-party service providers, including:
 - Facebook (social media authentication platform); and
 - LinkedIn (social media authentication platform);

- other users of the Services; and
- publicly available sources.

How We Collect Information

When you use our Services, we may collect information that is automatically sent to us by your web browser or your device which runs our applications. This information may include your domain name, and your IP address. We may also collect other information, such as the type of browser you use, which of our site's pages you view, and the files you request. Additionally, we may also collect other technical and system log information from you, such as:

- the hardware you use to interact with our Services;
- operating system and version information;
- software you use;
- API access tokens;
- mobile network information;
- your unique device identifier;

- your system activity;
- software debug and crash information; and
- referral website address used to access our website or the App.

We use this information to improve our understanding of how users use our Services, and to improve our Services. The amount of information that is sent to us by technological means depends on your browser or device and settings you use. Please refer to the instructions provided by your browser or device if you want to learn more about what information it sends to Services you use, or how you may change or restrict this.

Information Collection and Tracking Technologies

We and third parties we partner with may use cookies, web beacons, API access tokens, tracking pixels, flash cookies (also known as locally shared objects), HTML5 cookies, entity tags, and other similar technological means (collectively, “**Cookies**”) on our Services to help us collect information through technological means. These technological tools may track or collect information such as: (i) IP addresses; (ii) the type of web browser and operating system used; (iii) the pages of the Services visited; (iv) the URL that referred you to our Services; (v) the aspects of our Services you use; (vi) your activities on the Services; and (vii) information about your device.

We use Cookies for a number of different reasons:

- to improve functionality and performance of our Services, including tailoring our Services to increase relevancy of content

displayed to you;

- to provide you with services;
- to authenticate users of our Services;
- to provide us with insights on how users use our Services and other analytics, such as traffic on our Services;
- to remember your settings and preferences; and
- to deliver relevant advertisements to you based on your interests, preferences, and activities. Cookies also help to avoid delivering the same advertisements to you too many times and measure the usefulness of advertisements you have been delivered. Information gathered by Cookies may be shared with third parties, including advertisers. This means that sometimes you'll see our Services advertised elsewhere on the internet.

We obtain your consent to our Cookies by providing you with transparent information in our privacy policy and providing you with the opportunity to make your choice. You have the right to object to the use of Cookies. Regular cookies may generally be disabled or removed by tools that are available as part of most commercial browsers, and in some but not all instances can be blocked in the future by selecting certain settings. Each browser you use will need to be set separately and different browsers offer different functionality and options in this regard. Also, these tools may not be effective in relation to Flash cookies or HTML5 cookies. For information on disabling Flash cookies go to

Adobe's website (www.adobe.com). Please be aware that if you disable or remove these Cookies some parts of our Services will not work and that when you revisit our Services your ability to limit cookies is subject to your browser settings and limitations.

Automatic Information Collection and Tracking

When you download, access, and use the App, it may use technology to automatically collect:

- **Usage Details.** When you access and use the App, we may automatically collect certain details of your access to and use of the App, including traffic data, location data, logs, and other communication data and the resources that you access and use on or through the App.
- **Device Information.** We may collect information about your mobile device and internet connection, including the device's unique device identifier, IP address, operating system, browser type, mobile network information, and the device's telephone number.
- **Location Information.** This App collects real-time information about the location of your device when the App is running in the foreground. Users may use the App without enabling Resolve Networks to collect location data from their mobile devices. However, this may affect some functionality available in the App, and may result in failure to earn credits for completed missions when validating the Mission Location within a defined Area of Operations is not possible.

Third-Party Information Collection

When you use the App, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Advertisers, ad networks, and ad servers;
- Analytics companies;
- Your mobile device manufacturer; and
- Your mobile service provider.

These third parties may use tracking technologies to collect information about you when you use the App. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites, apps, and other online services websites. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

How We Use and Disclose Information Collected from You

The information we collect from you may be used by us for the purposes for which it was collected, as provided in this Privacy Policy, or for other purposes that are disclosed to you and to which you consent. We may use information collected from you as follows:

- to deliver our Services to you;
- to register your account on the Services;
- to verify and authenticate your Account information;
- to send you informational, administrative, or promotional communications if you explicitly consented to receive these communications;
- to communicate with you and to enable other users to communicate with you;
- to respond to your inquiries and provide you with customer support;
- to serve you relevant advertisements and content;
- to perform analytics on our Services;
- for any other purposes that are disclosed to you and to which you consent; and
- for any purpose required by law.

If you post a comment to our website or the App, including, but not limited to, any after action reports submitted by you after the completion of Missions, the information that you post, including any personal information that you post, may be available generally to the public.

We also combine, analyze, process, and store information we collect from you for the purposes of facilitating and improving our Services. We may transfer information we collect from you to third party service providers that assist us with carrying out any of these purposes.

We may also share your Personal Information with third parties with whom we have contracted to support Resolve Networks' business operations including cloud storage services, email deployment, suppression list management and data processing.

We may also provide your Personal Information and data collected through the App to "mission beneficiaries." This information is provided to "mission beneficiaries" in keeping with summary financial and accounting documentation required by the mission beneficiary's standing as a nonprofit organization.

While we market merchandise through our website, all purchases will be made through a third-party payment service (*e.g.*, Shopify). All payment information will be provided by you to the third-party and will be subject to the third-party payment service's privacy policy. You will never provide payment information to us.

We reserve the right to transfer Personal Information to a third party in the event that we merge with or are acquired by a third party, or as part of the negotiations leading up to such merger or acquisition. We also may disclose your Personal Information for any other purpose permitted by law or to which you consent.

We may also disclose your Personal Information for legal compliance purposes, to cooperate with or carry-out investigations, and in compliance with any court order or subpoena.

While the mission beneficiaries may receive your Personal Information and use your Personal Information for purpose stated herein, we do not sell our users' Personal Information to third parties.

Your Choices About Our Collection, Use, and Disclosure of Your Information

We strive to provide you with choices regarding the personal information you provide to us. This section describes mechanisms we provide for you to control certain uses and disclosures of over your information.

Tracking Technologies. You can set your browser to refuse all or some browser Cookies, or to alert you when Cookies are being sent. If you disable or remove these Cookies some parts of our Services will not work and when you revisit our Services, your ability to limit Cookies is subject to your browser settings and limitations.

Location Information. You can choose whether or not to allow the App to collect and use real-time information about your device's location through the device's privacy settings. If you block the use of location information, some parts of the App may become inaccessible or not function properly.

Company Communication. You can control receipt of company email communications by opting-out of those communications using the Subscription Preferences link included in every email communication. You can control App alerts using the device's notification settings.

Promotion by the Company. Prior to using any information not otherwise made public by you on social media platforms under your

control, Resolve Networks will notify you of a choice to opt-in to the specific use of data collected by the App for a specific promotional activity.

How We Protect Personal Information

The security of your Personal Information is important to us. We are committed to ensuring your Personal Information is protected and will use industry-standard security measures, including Secure Socket Layer (SSL) technology, to do so. Personal Information may only be accessed by persons within our organization who require such access to provide you with the services indicated above. All personal information is stored in password secured databases inside a secure container hosted on Public Cloud infrastructure.

No method of transmission or method of electronic storage is 100% secure. Therefore, we cannot guarantee its absolute security. In the event of a data breach that affects your Personal Information, we will act promptly to mitigate the impact of a breach and notify any affected users without undue delay.

Storage and Processing of Information

We may store your personal data using Resolve Networks' own secure on-site servers or other internally hosted technology. Your Personal Information may also be stored by third parties, via cloud services or other technology, with whom Resolve Networks has contracted to support Resolve Networks' business operations.

These third parties do not use or have access to your Personal Information other than for cloud storage and retrieval, and Resolve Networks requires such parties to employ at least the same level of security that we use to protect your Personal Information.

We store Personal information for as long as necessary in order to provide the Services and fulfill the purposes discussed above. Please note that in some cases means that such Personal Information may be retained by us indefinitely as long as you have an account with us. You may also contact us at any time to delete your Personal Information, including any account information you have submitted to us, as set out below in this agreement.

Third Party Collection of Information

This Privacy Policy does not apply to applications, technologies or websites that are owned by and/or operated by other parties, including, but not limited to, third-party payment services. The relevant third party's terms of use, privacy policy, permissions, notices and choices should be reviewed by yourself regarding their collection, storage and sharing practices since they may be different from ours.

Your Rights

As a user of our Services, you have the following rights as they relate to Personal Information:

- the right to know what Personal Information about you is collected.
- the right to request that we disclose certain information to you about our collection and use of your personal information over the past 12 months.
- the right to request that we delete any of your personal information that we collected from you and retained (subject to certain exceptions).

- the right to know whether and to whom your Personal Information is shared, and you have the right to opt out of having your Personal Information shared.

Accessing Your Personal Information

Registered customers can use their profile pages to access and control certain information we collect. Personal information accessible through user profile pages includes username, email address, profile picture, region/location, integration preferences, opt-in/out of marketing and contact preferences.

You may also request access to Personal Information by submitting a request—accessible through the website or by direct email at contact@resolvenetworks.com. Once we receive and confirm your request, we will disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting that personal information.
- The categories of third parties with whom we share that personal information.

- The specific pieces of personal information we collected about you (also called a data portability request).
- If we disclose your Personal Information for a business purposes, the Personal Information categories that each category of recipient obtains.

Deletion of Personal Information

You may request that we delete your Personal Information by submitting a written request by email at contact@resolvenetworks.com. Once we receive and confirm your request, we will delete (and direct our service providers to delete) your Personal Information from our records, unless an exception applies.

We may deny your deletion request if retaining the information is necessary for us or our service providers to:

- provide a good or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform our contract with you;
- detect security incidents, protect against malicious, deceptive, fraudulent or illegal activity or prosecute those responsible for such activities;
- debug products to identify and repair errors that impair existing intended functionality;

- exercise free speech, ensure the right of another consumer to exercise their free speech rights or exercise another right provided for by law;
- comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 seq.);
- engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information's deletion may likely render impossible or seriously impair the research's achievement, if you previously provided informed consent;
- enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us;
- comply with a legal obligation; or
- make other internal and lawful uses of that information that are compatible with the context in which you provided it.

Opting Out

You can opt out all marketing communications by (i) clicking the “Unsubscribe” link at the bottom of emails, or (ii) changing your account settings in the Comeback League App. It may take up to 30 days before we are able to process your opt-out request. Once we have processed the request, you will not receive any more marketing communications unless you opt back in.

Response Timing and Format

We endeavor to respond to requests within 30 days of its receipt. If we require more time (up to 90 days), we will inform you of the reason and extension period in writing. If you have an account with us, we will deliver our written response to that account. If you do not have an account with us, we will deliver our written response by mail or electronically, at your option. Any disclosures we provide will only cover the 12-month period preceding the verifiable consumer request's receipt. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Age Restriction

THE SERVICES ARE NOT AIMED AT INDIVIDUALS UNDER 18. IF YOU ARE UNDER 18 YEARS OF AGE, THEN PLEASE DO NOT USE OR ACCESS OUR SERVICES AT ANY TIME OR IN ANY MANNER.

We do not knowingly collect or maintain personal information from people under 18 years old. If we learn that personal information of people under 18 years old has been collected on or through our Services, we will take appropriate steps to delete this information.

Changes to Our Privacy Policy

We may update our privacy policy from time to time. If we make material changes to how we treat our users' personal information, we will post the new privacy policy on this page with a notice that the privacy policy has been updated and notify you by email to the primary email address specified in your account and/or via an in-App alert the first time you use the App after we make the change.

The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you and for periodically visiting this privacy policy to check for any changes.

How to Contact Us

If you have any questions regarding this Privacy Policy, wish to access your information, or have any concerns about the same please contact us by email at contact@resolvenetworks.com.